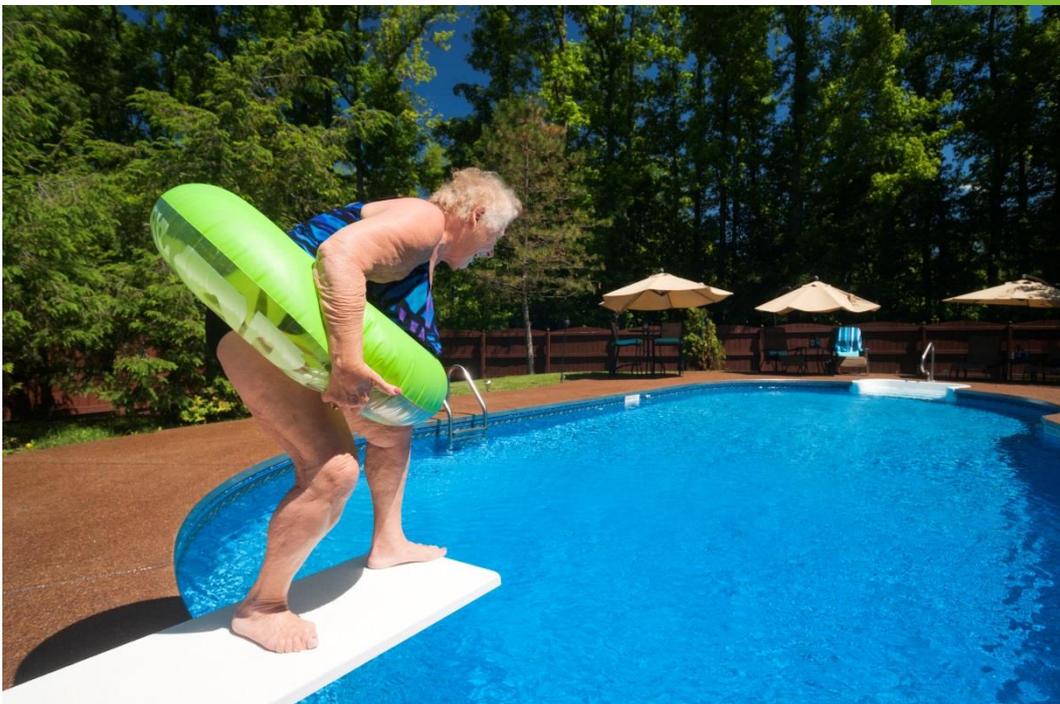




Course: Excellence in retirement living and aged care advice



Prepared by: Aged Care Gurus

Workshop 4: Home Care Packages

Duration: 3.5 hour workshop + 45min assessment

Workshop Overview| 2017





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Workshop Specific information

1. Contact Details

Facilitator: Jemma Briscoe B.Bus, CPA, MappFin

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2. Course Details – Excellence in retirement living and aged care advice

Excellence in Retirement Living and Aged Care Advice

The Excellence in Retirement Living and Aged Care Advice Course is designed to provide advisers with the skills, knowledge and tools to deliver a quality holistic advice service to senior Australian's and their families. The subjects chosen for this course adopt an interdisciplinary approach to respond to the complex and growing alternatives available to seniors.

This course provides attendees with specialised knowledge and skills to understand the spectrum of accommodation and care options available to senior Australians. The innovative subjects are taught by Jemma Briscoe, who is a sessional staff member at the University of Technology Sydney and Macquarie University, her background is in banking, research and Chartered Accounting.

The 4 day master class examines all the relevant aspects of the retirement living and aged care industries for financial planners, accountants and lawyers. Attendees will gain a comprehensive understanding of the various legislative frameworks, contracts and personal legal considerations, together with the financial arrangements of provider fees and charges; pensions and government entitlements, financial planning strategies and means testing arrangements.

Attendees will acquire the necessary skills to critically analyse, develop and deliver advice with a clear understanding of the legal and financial considerations coupled with the ability to access and afford care.

The 4 day master class consists of 4 elements:

1. Residential Aged Care Workshop (2 day workshop, 3.5 hr assessment)
2. Retirement Villages and Land Lease Communities Workshop (5 hr workshop, 1.5 hr assessment)
3. Granny Flats and Life Interests Workshop (5 hr workshop, 1.5 hr assessment)
4. Home Care Workshop (3.5 hr workshop, 1 hr assessment)



3. Intended learning outcomes (ILOs): Excellence in retirement living and aged care advice

The 4 day course intended learning outcomes are:

- **CAPABILITY:** Understand and analyse relevant strategies within a financial advisory framework and the sector.
- **PROFESSIONAL CONDUCT:** Locate and evaluate relevant client information to determine the best solution for the client.
- **CRITICAL THINKING:** Apply critical thinking, technical and professional skills necessary to operate effectively in financial planning and related professions.
- **REFLECTIVE PRACTICE SKILLS:** Convey information and provide guidance clearly and fluently to clients.
- **INTERDEPENDENCE:** Promote ethical, social responsibility and best practice solutions for clients.

4. Home Care Workshop: Overview

Many people think of aged care as a service provided in an aged care facility but in fact most people access some form of support in their own home. Currently there are around 1 million people in Australia who receive aged care services and around 80% receive that care in their own homes. This workshop will examine, discuss and analyse the different forms of care services available to people outside residential aged care. It provides a thorough understanding of the fee structures and charges applicable to the various programs. This is a case base, interactive and informative workshop for people wanting to understand the financial impacts to individuals accessing Home Care support.

This comprehensive workshop has been accredited for 4.25 CPD Points

5. Workshop learning objectives (WLOs)

Upon successful completion participants should be able to:

- Explain the different forms of care services available outside residential aged care.
- Assess, calculate and critically analyse the impact on the client's eligibility for pension entitlement and eligibility criteria for home care services.
- Understand and calculate the fees and charges applicable to:
 - Commonwealth Home Support Programme
 - Home Care Packages
 - Private Care
 - Respite care services
 - Transitional care services
- Deliver a valuable advice service to people considering a home care.



6. Teaching and learning strategies

The workshop will consist of the following 3 main components:

- **Workshop:** facilitator delivery of content, class discussion and case studies (3.5 hours) . The material will be delivered through traditional academic teaching methods; lectures, discussions and case studies. A workshop booklet with all the necessary technical material will be provided to the advisor)
- **Closed book assessment:** 45min post course assessment. This is a closed book, individual assessment and it will need to be completed immediately after the workshop or within 5 days of the workshop. A moderator will be assigned if the assessment is completed after the workshop..

7. Minimum requirements

Participants must achieve a minimum of 80% in the final assessment to pass this workshop.

8. Required texts and materials

Reference materials

- R Lane and N Whittaker; Aged Care Who Cares: Where, How and how much? 3rd Edition
- Sean Howard, Rachel Lane, Michael Roberts, Jeremy Cooper; Retirement and Aged Care Living 2015-16. Thomson Reuters